

GAF Smart Choice[®]
CrossTimbers[®] System
Limited Warranty

Updated: 1/11



Inspired By Nature. Built To Last

Smart Choice® CrossTimbers®

System

Limited
Warranty



CROSSTIMBERS®
THE BETTER BUILDING BOARDS

RailWays®
RAILING COLLECTION

"Your Best And Safest Choice...Quality You Can Trust Since 1886!"

A Great Deck & Rail System Deserves A Great Warranty!

Compare our CrossTimbers® & RailWays® Warranties* to a “typical” deck and rail warranty:

	“TYPICAL” Competitor’s Deck & Rail Ltd. Warranty	OUR CrossTimbers® & RailWays® Ltd. Warranty	OUR CrossTimbers® & RailWays® System Ltd. Warranty
<u>Manufacturing Defect Coverage - Decking*</u>			
• 100% coverage period – non-prorated	up to 25 years	up to 30 years	up to 30 years
• Installation labor included – non-prorated	NONE	2 years	up to 5 years
• Replacement fasteners included?	NO	NO	YES
• Warranty transferable?	YES	YES	YES
<u>Manufacturing Defect Coverage - Rail*</u>			
• 100% coverage period – non-prorated	25 years	up to 30 years	up to 30 years
• Installation labor included – non-prorated	NONE	2 years	up to 5 years
• Warranty transferable?	YES	YES	YES
<u>Peace Of Mind</u>			
• Installer factory-trained and certified?	NO	NO	YES
• Warranty valid even if product is installed incorrectly?	NO	YES	YES
• Labor to remove product included?	NO	NO	YES
• Disposal of product included?	NO	NO	YES

*Please note:

- Review ltd. warranty for complete coverage and restrictions.
- Coverage shown for Rail assumes that it was installed along with Decking.
- Transfer of the CrossTimbers® & RailWays® Ltd. Warranties is limited to one time only.
- Warranty term differs by board type and product.



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Eligibility Requirements For The Smart Choice® CrossTimbers® System Ltd. Warranty

1. Your deck and/or railing products must be installed by an eligible GAF-Elk Certified™ Deck & Rail Installer.
2. You must install **either (or both)** of the following GAF-Elk decking and railing products to qualify for the System Limited Warranty:
 - A. **GAF-Elk CrossTimbers® Composite Decking & Fasteners...**which includes CrossTimbers® Classic™, Professional Grade™, Professional Grade™ FR (Fire Resistant), or Professional Grade™ High Definition™ products, along with CrossTimbers® Sabre™ Clip fasteners.
 - B. **GAF-Elk RailWays® Railing ...**which includes Traditional Series, Signature Series, Select Series, or Standard Series Railing products.
3. Registration Options...
 - Installer can register this warranty online at the Certified Contractor Zone at www.contractors.gaf.com,
or
 - Installer can complete and return the attached Warranty Application Form.

Your Installer must register your warranty within 45 days after installation (GAF-Elk reserves the right not to issue the System Ltd. Warranty if the warranty is not registered within 45 days).

Note: Warranty covers only GAF-Elk products.

Important! Owner Please Read!

It is your Installer's responsibility to register this warranty within 45 days of installation. After your Installer registers and pays for this warranty, GAF-Elk Corporation will send you (the owner) a notification letter that your Smart Choice® System Ltd. Warranty has been registered. Your notification letter will confirm which CrossTimbers® decking or RailWays® railing products have been installed on your deck.

If you have not received your notification letter from GAF-Elk within 60 days after installation, please contact your Installer to confirm that your paperwork has been submitted to GAF-Elk. If your Installer has submitted your paperwork, but you have not received your notification letter from GAF-Elk within 60 days, call GAF-Elk at 1-888-532-5767, option 1, to confirm that GAF-Elk has received your paperwork. Your System Ltd. Warranty will NOT be in effect until you receive written confirmation from GAF-Elk.

Note: If you are purchasing a newly constructed home and your Installer is a GAF-Elk Certified™ Deck & Rail Installer who has already registered this warranty with GAF-Elk, you must notify GAF-Elk in writing within 60 days after taking title to the property in order for coverage to be transferred to you. This warranty may then be transferred one time subsequently.

Smart Choice® CrossTimbers® System Ltd. Warranty Application Form

GAF-Elk Certified™ Deck & Rail Installer (NOT homeowner) must register this warranty either online at www.gaf.com OR by mailing this form to: GAF-Elk • 1361 Alps Road • Warranty Registration, Bldg. 11 • Wayne, NJ 07470

Owner's Name _____ Phone (____) _____

Street, City, State/Province _____ Zip/P.C. _____

Street, City, State/Province of building, if different _____ Zip/P.C. _____

Installer's Name _____

Street, City, State/Province _____ Zip/P.C. _____

Phone (____) _____ GAF-Elk License # (MUST include) _____

1. Indicate GAF-Elk CrossTimbers® Decking Products Used:

<input type="checkbox"/> Classic™	<input type="checkbox"/> Solid	<input type="checkbox"/> Voided
<input type="checkbox"/> Professional Grade™	<input type="checkbox"/> Solid	<input type="checkbox"/> Voided
<input type="checkbox"/> Professional Grade™ FR (Fire Resistant)	<input type="checkbox"/> Solid	<input type="checkbox"/> Voided
<input type="checkbox"/> Professional Grade™ High Definition	<input type="checkbox"/> Solid	<input type="checkbox"/> Voided

2. Indicate GAF-Elk RailWays® Railing Products Used:

Traditional Series Signature Series Select Series Standard Series

3. Indicate GAF-Elk Accessory Products Used:

<input type="checkbox"/> Sabre Clip	<input type="checkbox"/> Fascia	<input type="checkbox"/> Uni-Ball™ Connectors	<input type="checkbox"/> Trim
<input type="checkbox"/> Post / Post Sleeves	<input type="checkbox"/> Structural Post	<input type="checkbox"/> Secondary Handrail*	<input type="checkbox"/> Lighting*
<input type="checkbox"/> Post Caps	<input type="checkbox"/> Collars		

*These products covered by a separate ltd. warranty

Type of Structure: Single family, detached residence Multi-family HOA/Condo Assoc. Commercial Property

Number of square feet _____ Color _____

Lineal feet of railing _____

Date of installation _____ Cost of Installation _____

Installer signature _____

(Certifies that above information is accurate)

The GAF-Elk Smart Choice® CrossTimbers® System Limited Warranty

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Congratulations! Thank you for purchasing "CrossTimbers® Decking" (which includes CrossTimbers Classic™, Professional Grade™, Professional Grade FR, and Professional Grade High Definition™ decking, fascia board, corner trim, and Sabre™ Clips), and/or "RailWays® Railing Systems" (which includes Traditional, Signature, Select, and Standard Series Railings, all system components [except lighting and secondary handrails, which are covered under a separate warranty], and Uni-Ball™ Connectors) from GAF-Elk Corporation. CrossTimbers Decking and the RailWays Railing System are collectively referred to as the "CrossTimbers System". While many factors can affect how long your CrossTimbers System will last, this Limited Warranty covers your CrossTimbers System in the unlikely event that it contains a manufacturing defect. This Limited Warranty provides 100% coverage for the crucial up-front period (the Smart Choice Protection Period) and continued coverage for extended periods of time.

Who Is Covered By This Limited Warranty

You are covered by this warranty if you live in the United States, Hawaii or Canada and are the original property owner/consumer (i.e., not a builder or installer) or the first subsequent owner if this warranty was properly transferred and your CrossTimbers System is NOT installed in an environment designed for public use and subject to a high level of traffic.

This Limited Warranty may be transferred one time only. The second owner must notify GAF-Elk in writing within 60 days after the property transfer for warranty coverage to be transferred and pay a \$25 fee. (Other than this one transfer, this warranty may not be transferred or assigned, directly or indirectly.) If the transfer takes place within the first two years, the second owner has the same coverage as the original owner. If the transfer takes place afterwards, the length of this warranty shall be reduced to the three-year period after ownership changes but otherwise has the same coverage as the original owner.

What Is Covered By This Limited Warranty

GAF-Elk warrants that your CrossTimbers System will remain free from manufacturing defects that adversely affect its performance during the warranty term and shall not split, splinter, or suffer structural damage from termites.

Your Sole And Exclusive Remedy

The remedy you are entitled to depends on when you make a claim to GAF-Elk, that is, whether it is during the Smart Choice Protection Period or the Remaining Warranty Period (see table). Even if your claim is on parts of your CrossTimbers System other than the decking or railing itself, the warranty term and remedy are based on which decking or railing products were installed.

- (1) **During the Smart Choice® Protection Period:** GAF-Elk will pay you the full reasonable cost of labor to repair or replace any defective CrossTimbers System products and will provide replacement CrossTimbers System products, or their reasonable cost, at GAF-Elk's sole option, necessary to repair your CrossTimbers System. GAF-Elk will pay to tear off your CrossTimbers System and to dispose of it, if necessary.
- (2) **During the Remaining Warranty Period:** After the Smart Choice Protection Period, labor will no longer be included. GAF-Elk will provide replacement CrossTimbers System products, or their reasonable cost, at GAF-Elk's sole option, necessary to repair your CrossTimbers System. GAF-Elk will pay to tear off your CrossTimbers System and to dispose of it, if necessary.

Product Installed	Warranty Term	Smart Choice Protection Period (100% Material & Installation Labor)	Remaining Warranty Period (100% Material Only)
CrossTimbers® Classic	20 yrs	First 3 yrs	Years 4-20
CrossTimbers® Professional Grade	25 yrs	First 4 yrs	Years 5-25
CrossTimbers® Professional Grade High Definition	30 yrs	First 5 yrs	Years 6-30
RailWays® Railing System*	20 yrs	First 3 yrs	Years 4-20

*If your RailWays Railing System is installed at the same time as your CrossTimbers Decking, the warranty term for your RailWays Railing System will match the warranty term on the CrossTimbers Decking installed.

Limitations On Coverage

Unlike some warranties, this limited warranty remains in effect even if your CrossTimbers System was **not** properly installed according to GAF-Elk's application instructions or standard good construction practices. However, GAF-Elk will NOT compensate you for:

- (1) Damages resulting from anything other than an inherent manufacturing defect in your CrossTimbers System products, such as:
 - (a) application of your CrossTimbers System not in strict accordance with GAF-Elk's printed application instructions or building codes, or in an application not recommended by GAF-Elk, if the improper installation was the cause of the damage.
 - (b) settlement, movement, or defects in the building, foundation, supporting structure, or ground where the CrossTimbers System was applied.
 - (c) fasteners backing out or failing.
 - (d) Inadequate ventilation under your CrossTimbers Decking.
- (2) Damages resulting from causes beyond normal wear and tear, such as:
 - (a) acts of God, such as earthquakes, flooding, lightning, hail, hurricanes, tornadoes or windstorms;
 - (b) impact of foreign objects or traffic on your CrossTimbers System.
 - (c) improper storage or handling of your CrossTimbers System.
 - (d) any exposure to or application of paints or any improper cleaning solutions, coatings, liquid chemicals or exposure to environmental conditions (such as air pollution or fungus, mold, lichen or algae or other contaminants)
 - (e) Mechanical damage, such as scuffing or scratching.
- (3) Fading, shading, or variations in the color of your CrossTimbers System, including discoloration caused by normal weathering, chipping, scratching, or fading of the paint on any metal component. **Note:** Color variation occurs naturally during the manufacturing process and should be expected. When exposed to the elements, color variation due to weathering may be uneven because of exposure to different amounts of sunlight.
- (4) Labor and disposal costs, except as specifically provided for above.
- (5) Damage to the interior or exterior of any building, including, but not limited to, mold growth.

Other Limitations And Conditions

Decisions as to the extent of repair required, and the reasonable cost of such work, will be made solely by GAF-Elk. GAF-Elk reserves the right to arrange directly for your CrossTimbers System to be repaired instead of reimbursing you for such work. The remedy under this warranty is available only for that part of your CrossTimbers System actually exhibiting manufacturing defects at the time that your claim is settled. Any replacement CrossTimbers System products will be warranted only for the remainder of the original warranty period. GAF-Elk reserves the right to discontinue or modify its CrossTimbers System products, including the colors available, so any replacement CrossTimbers System products may not be an exact match for the CrossTimbers System products installed. Even if GAF-Elk does not modify a color, replacement CrossTimbers System products may not match your original CrossTimbers System products due to normal weathering.

Claims: What You Must Do

To file a claim, you must send a notice in writing, together with proof of purchase to establish that you are the original owner (or proof of transfer if the second owner has properly transferred coverage), proof of application date and a description and pictures of the alleged defect, to: GAF-Elk, 9806 Lackman, Lenexa, KS 66129, within 30 days after your discovery of the alleged defect. **NOTE:** Notice to your contractor, dealer, or home builder is **NOT** notice to GAF-Elk. Within a reasonable time after proper notification, GAF-Elk will evaluate your claim and resolve it in accordance with this Warranty. If you replace your CrossTimbers System before GAF-Elk has an opportunity to evaluate your claim, your claim may be denied. You should have this warranty certificate signed and dated by your contractor, dealer, or home builder to help establish proof of purchase and related information. You should retain this warranty for your records in the event that you need to file a claim.

Sole and Exclusive Warranty

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS, AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, WHETHER BY STATUTE, AT LAW OR IN EQUITY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. This written warranty is your exclusive warranty from GAF-Elk and represents the SOLE REMEDY available to any owner of GAF-Elk CrossTimbers System. GAF-Elk makes NO OTHER REPRESENTATIONS, CONDITION, GUARANTEE, OR WARRANTY of any kind other than that stated herein. GAF-ELK WILL NOT BE LIABLE IN ANY EVENT FOR CONSEQUENTIAL, PUNITIVE, SPECIAL, INCIDENTAL, OR OTHER SIMILAR DAMAGES OF ANY KIND, including DAMAGE TO THE INTERIOR OR EXTERIOR OF ANY BUILDING, whether for breach of this warranty, negligence, strict liability in tort, or for any other cause. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

Modification of Warranty

This Limited Warranty may not be changed or modified except in writing, signed by an officer of GAF-Elk. No one (other than an officer of GAF-Elk) has authority to assume any additional liability or responsibility for GAF-Elk in connection with your CrossTimbers System except as described in this Warranty. This Warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction. (NOTE: Warranty subject to change. For current information, visit www.gaf.com or write to GAF-Elk, 9806 Lackman, Lenexa, KS 66129.)

Effectiveness

This Limited Warranty will not take effect unless all eligibility requirements have been satisfied and your decking contractor has been paid in full.

7/08



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