

Name _____ Warranty # _____
 Address _____
 City _____ State _____ Zip _____
 Phone: (optional) _____ E-mail: (optional) _____
 Survey/Contractor #: (if applicable) _____

We really appreciate your help!

GAF factory-certified contractors know that to be successful they must continuously improve. Your answers below will help your contractor better understand their strengths and weaknesses – and as a result, they will provide even better service for future customers.

Step 1: Please Rate Your Contractor

Please rate your GAF factory-certified contractor in each of these categories...	Strongly Agree	Agree	No Opinion	Disagree
About The Salesperson/Estimator				
• Understood my needs				
• Clearly explained the estimate				
• Acted professionally				
About The Installation				
• Acted courteously				
• Performed as professionals				
• Protected property during installation				
• Cleaned up after job completion				
• Completed project on time				
About The Results				
• Met my expectations				
• Would recommend to others				

In your own words, please write a review of your GAF factory-certified contractor...

Title of Review (example: Professional and Knowledgeable Contractor): _____

Details of Review: _____

Step 2: Please Rate Your Shingles

On a scale of 1–5 (5=Excellent), how would you rate the shingles you chose? 1 2 3 4 5
 1 2 3 4 5

On a scale of 1–5 (5=Definitely Recommend), would you recommend these shingles to others? 1 2 3 4 5
 1 2 3 4 5

In your own words, please write a review of your shingles...

Title of Review (example: My Home Looks Beautiful!): _____

Details of Review: _____

I hereby grant GAF the right to use any of the information above, along with my initials, city, and state, for marketing or other purposes.

YES NO