

An opportunity for you and your customers

This is an introduction to the Wells Fargo Home Projects credit card program offered by Wells Fargo Bank, N.A. and sponsored by GAF – a consumer finance program that will benefit your business and your customers. With a comprehensive range of special rate interest and no interest if paid in full financing plans, you can build your business and give your customers the flexibility to buy today while they pay over time.

Frequently asked questions

Q. How do I enroll?

A. Please follow these steps to enroll in the Wells Fargo Home Projects credit card program:

- Visit contractors.gaf.com to download the enrollment kit.
- Carefully review all documents in the enrollment kit.
- Provide the requested information on all documents.
- Return all of the requested information. A checklist is provided on page 2 of the enrollment kit.
- Keep a signed copy of all required documents with your records.

Q. Where do I send my enrollment kit?

A. Please fax the following required documents to 1-877-279-4548.

- Application.
- Voided check with preprinted merchant information or a letter from your bank (on their letterhead) with your business account and routing numbers. **Note:** When sending a voided check, please ensure that it is not a starter check or deposit slip.
- Valid state contractor's license, if applicable.

Q. Who can I call if I have questions?

A. Please call 1-800-577-5313 if you have any questions about the enrollment process. Hours are Monday through Friday from 8:00 a.m. to 6:00 p.m. Central Time.

Q. How long does the enrollment process take?

A. Enrollment can take up to 10 business days. Please accurately and thoroughly provide the required information so that you're enrolled in the program as quickly as possible. All items listed on the documents are required. If any information is missing, we will contact you for the information, which could slow down the enrollment process.

Q. After I send in the enrollment kit, what is the next step?

A. A sales representative will be assigned to your enrollment documents. We will reach out to you to verify your enrollment, discuss the GAF program to answer any questions you may have, walk you through the enrollment process, and, if approved, set you up with training.

Q. What kind of training do you provide?

A. If you are approved as a Wells Fargo Home Projects credit card program dealer, you will be enrolled in a live training via webinar where they will review the customer application, credit decision, and payment process. All items will be located in a start-up kit that will be sent to your store.

Q. When can I start submitting applications?

A. You may start submitting applications after you are enrolled in the program, receive your start-up kit, and complete the training.

Q. Will I need any logins or access codes?

A. Yes. All the login and access code information you need will be sent to the email address you provide on your application. Please watch for emails from Wells Fargo with a subject line reading "Welcome to your Wells Fargo financing program."

