



February 5, 2014

To: Jack Scott – Agent
Roofers Choice Insurance

From: Bunk Walker

Subject: Satisfied Customer

Mr. Scott,

I wanted to take the time today to drop you a line to let you know how much I appreciate the level of service that I have gotten from your agency, Roofers Choice Insurance. We are now in our third year working with Roofers Choice and we could not be more pleased with your company as our insurance provider. Your staff is very professional. They expedite bonds and insurance certificates for us the same day as we move around the country and they are meticulous with keeping our licensure and bond requirements up to date.

I also wanted to mention, as you know, roofers are not the easiest people to get insurance for. I am very pleased that you were able to place my business quickly and with the coverage that fits my needs and budget. I was very concerned when I had a loss in 2011, my first loss since being in business over 35 years. My insurance carrier of over 12 years made it clear to me that I was to be canceled. A friend who is also in the business referred me to you and he highly recommended your company. I will have to say that I had my doubts whether you would be able to write me or not, but to my surprise you were not only able to write me but provided me with better coverage than I had before and at a very competitive price.

Thank you again for job well done. Your staff has been a pleasure to work with and I look forward to many years working together fulfilling my insurance needs. I would not hesitate to recommend your company to anyone in need of commercial insurance.

Yours respectfully,



Frank "Bunk" Walker

President - Rembrandt Enterprises, Inc.