



Certified Contractor Services

Voucher Discontinuation: Enhanced Functionality for GAF Bucks

What's Changing And Why	In an effort to simplify and enhance our customer experience you will now be able to use your GAF Bucks to pay for enhanced warranties. This means that you will be able to pay for all items in the Certified Contractor Zone with your GAF Bucks.
How Will This Affect Me	GAF will be discontinuing the use and redemption of prepaid warranty vouchers. As part of the discontinuation process any unused prepaid warranty vouchers will be converted into GAF Bucks: <ul style="list-style-type: none"> ➤ You will receive 70 GAF Bucks for each unused voucher.
How Will This Benefit Me	<p>Simplified Experience:</p> <ul style="list-style-type: none"> ➤ Ability to pay for all items in CCZ with your GAF Bucks ➤ You will no longer have to manage voucher expiration dates and GAF Buck expiration dates <p>Enhancements:</p> <ul style="list-style-type: none"> ➤ Ability to save and delete credit cards within the Certified Contractor Zone ➤ Ability to split a payment between GAF Bucks and a credit card
Effective Date	On Sunday May 31, 2015 any unused vouchers will be converted to GAF Bucks.
Questions	<p>Please refer to the FAQ Guide or</p> <p>Contact GAF Certified Contractor Services 1-888-532-5767 ccp@gaf.com</p>

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North America’s Largest Roofing
Manufacturer”

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Certified Contractor Services **Voucher Discontinuation - Frequently Asked Questions**

WHEN WILL MY VOUCHERS BE CONVERTED INTO GAF BUCKS

- Your vouchers will be converted into GAF Bucks on Sunday, May 31, 2015.

HOW MUCH IS EACH VOUCHER WORTH

- You will receive 70 GAF Bucks for each unused voucher.

HOW WILL I KNOW HOW MANY GAF BUCKS I RECEIVED AS PART OF THE CONVERSION

- The Rewards tab on the CCZ Scorecard will display how many vouchers were converted, and how many GAF Bucks were received.

WHEN WILL MY GAF BUCKS EXPIRE

- The converted GAF Bucks will expire on 12/31/2016.

WILL I BE ABLE TO PURCHASE GAF BUCKS

- GAF Bucks are not available for sale. GAF Bucks can be earned by registering warranties, enrollment rewards, and other marketing promotions.

HOW WILL I BE ABLE TO PAY FOR A WARRANTY

- You will have the option to pay for warranties registered in the Certified Contractor Zone with your GAF Bucks or credit card.

CAN I PAY FOR A WARRANTY WITH MY GAF BUCKS AND CREDIT CARD

- Yes, you will have the ability to split the cost of a warranty between GAF Bucks and a credit card.

CAN I STORE MY CREDIT CARD INFORMATION IN THE CERTIFIED CONTRACTOR ZONE

- Yes, you will have the ability to save and delete credit cards within the Certified Contractor Zone.

QUESTIONS

- Please refer any questions to Certified Contractor Services
1-888-532-5767
ccp@gaf.com